dialogue to recovery
opening new lines of communication
Conference Location
This conference will be held at:
New York University – Kimmel Center
60 Washington Square South
New York, NY 10012

Conference Date
Thursday, July 17, 2014

We wish to thank the New York University Silver School of Social Work for their continued support in hosting the conference.

Conference Overview
In this era of transformation in the healthcare system everything from the services provided, to who can provide services, to who pays for services, is under discussion. It is imperative that Peer Specialists be at the table for every possible dialogue. “Nothing about us without us.”

Join us for the 8th Annual New York City Peer Specialist Conference, where we will connect Peer Specialist principles, experience and practice to the big picture of healthcare reform.

Who Should Attend
This conference has been specifically designed for:
• Peer Specialists
• Peer Advocates
• Peer Bridgers
• Peer Counselors
• Peer Recovery Facilitators

Conference Planning Committee
• New York State Office of Mental Health Bureau of Recipient Affairs
• New York City Department of Health and Mental Hygiene, Bureau of Mental Health, Office of Rehabilitation Programs
• New York City Department of Health and Mental Hygiene, Office of Consumer Affairs
• FEGS Health and Human Services
• Baltic Street AEH, Inc.
• The Coalition of Behavioral Health Agencies: The Center for Rehabilitation and Recovery
• Howie the Harp Peer Advocacy and Training Center, Community Access, Inc.
• The Center for Practice Innovations
• New York City Health and Hospitals Corporation, Office of Behavioral Health
• New York Association of Psychiatric Rehabilitation Services (NYAPRS)
• Advocacy Consultation Services
• YOUTH POWER!
• The Empowerment Center
Dr. Daniel B. Fisher
Executive Director
National Empowerment Center

Dr. Fisher obtained a Ph.D. in biochemistry, to discover the so-called chemical basis of mental health conditions. While carrying out neurochemical research at NIMH, Dan was diagnosed with schizophrenia. He recovered, and to humanize the mental health system became a psychiatrist and worked for 25 years as a community psychiatrist, founded the National Empowerment Center, was a member of the New Freedom Commission on Mental Health, helped organize the National Coalition for Mental Health Recovery, and is on the faculty of University of Massachusetts Department of Psychiatry. He is one of the developers and trainers of emotional CPR.

Celia Brown
Regional Advocacy Specialist, Bureau of Recipient Affairs, NYC Field Office, New York State Office of Mental Health

Lynn Videka, Ph.D.
Dean, NYU Silver School of Social Work

Ann Marie T. Sullivan, M.D.
Acting Commissioner, New York State Office of Mental Health

Trish Marsik
Assistant Commissioner, Bureau of Mental Health New York City Department of Health and Mental Hygiene

Kristin M. Woodlock, RN, MPA
Chief Operating Officer, FEGS Health and Human Services

Carlton Whitmore
Director of The Office of Consumer Affairs, New York City Department of Health and Mental Hygiene

Greetings and Opening Remarks
Program Agenda

8:15 - 9:00AM
• Registration and Continental Breakfast

9:00-9:30 AM
• Welcoming Remarks
  • Celia Brown
    Regional Advocacy Specialist, Bureau of Recipient Affairs, NYC Field Office, New York State Office of Mental Health
  • Lynn Videka, Ph.D.
    Dean, NYU Silver School of Social Work
  • Ann Marie T. Sullivan, M.D.
    Acting Commissioner, New York State Office of Mental Health
  • Trish Marsik
    Assistant Commissioner, Bureau of Mental Health, New York City Department of Health and Mental Hygiene
  • Kristin M. Woodlock, RN, MPA
    Chief Operating Officer, FEGS Health and Human Services
  • Carlton Whitmore
    Director of The Office of Consumer Affairs, New York City Department of Health and Mental Hygiene

9:30-10:40 AM
• Keynote Address
  • Daniel B. Fisher, M.D., Ph.D.
    Executive Director, National Empowerment Center

10:40-11:00 AM
• Break - Resource Room is Open (Room 914)

11:00-12:15 PM
• WORKSHOP - SESSION 1
  Workshop - Session I
  • Culture Shock: Recognizing Youth Culture as Part of Cultural Competency
    Pauline Gordon, NYC Regional Youth Partner, YOUTH POWER!
  • Intentional Peer Support as a Framework for Building Community
    Eva Dech, Trainer and Operations Coordinator
    Steven Morgan, Operations Manager
    Organization: Intentional Peer Support

12:30-1:15 PM - LUNCH - 10TH FLOOR

1:15-2:15 PM
• Participatory Role Plays: Typical Workplace Scenarios
  • Gayle Bluebird, RN
    Director of Peer Services, Delaware Psychiatric Center

2:15-2:30 PM
• Break - Resource Room is Open (Room 914)

2:30-3:45 PM
• Workshop - Session II

4:00-5:00 PM
• Wrap-Up and Reception

* Back by Popular Demand
ROUNDTABLES!
In addition to the many workshops offered, attendees may also join interactive Roundtable discussions on a number of current topics relevant to the work, career development, and wellness of peer specialists!

Roundtables are...
• 75 minute interactive discussions facilitated by subject matter experts
• Structured dialogues with the goal of sharing experience and synthesizing knowledge
• An opportunity to build a learning community that underscores the growth and sustainability of the peer specialist workforce.

Workshop - Session I  11:00AM-12:15PM
Culture Shock: Recognizing Youth Culture as Part of Cultural Competency
Pauline Gordon, NYC Regional Youth Partner, YOUTH POWER!
This workshop is designed to provide peer specialists with skills on how to communicate and work effectively with youth and young adults, including using strengths-based approaches for engaging young people and identifying risky versus age appropriate behaviors. The presenters will explore the concept of “youth culture,” and foster a dialogue about establishing systems and youth initiatives that are creative and engaging.

Intentional Peer Support as a Framework for Building Community
Eva Dech, Trainer and Operations Coordinator
Steven Morgan, Operations Manager
Organization: Intentional Peer Support

Oftentimes a diagnosis of mental illness can shatter a person’s sense of belonging to the larger community. Intentional Peer Support is a framework for creating mutual and dynamic relationships that can help people overcome isolation. By examining how we have come to understand our experiences and exploring new possibilities for living well, we can help people overcome isolation and contribute to vibrant community life. Workshop participants will learn the three main principles of Intentional Peer Support and how to apply skills for creating dynamic conversations that inspire mutual learning and growth.
Dialogue to Recovery: Opening New Lines of Communication

Morning Workshops

• Peace Work: An Experiential Group Process for Personal, Community & System Development  
  Noelle Pollet, Consultant, Heart Circle Consulting  
  Rita Cronise, Consultant, Curriculum Services by Cronise

Peace Work is a powerfully transformative group process based on the Alternative to Violence Project (AVP). It was created through a collaboration of people incarcerated in prison, by Quakers and civil rights leaders in response to the 1971 Attica riots. Their dream was to create an engaging tool for healing, interpersonal skill development and community building that could keep young people out of the criminal justice system. Workshop participants will get a taste of the magic! . . . and should leave with a better understanding of how to construct a Peace Work agenda to start their own process.

• Looking Back While Moving Forward: Conversations with Angela  
  Angela Cerio, CPRP, Advocacy Specialist, The Bridge PROS Program  
  Angela Hebner, Division Director of programs at South Beach Psychiatric Center, Baltic Street AEH, Inc.

Through footage from conferences and protests spanning the years, we will talk about how our history informs the current need for leadership in the peer community. We especially wish to convey the passion and fire which fueled the pioneers of this movement, and how this is kept alive in the changing landscape of behavioral health care.

• KeepSAFE: A Suicide Prevention Curriculum Written by Consumers for Consumers  
  Ellen Stoller, Associate Vice President for Professional Development and Consumer Affairs  
  Robert Memory, Sr. Peer Practitioner  
  Steven Bailey, Peer Specialist  
  Organization: FEGS Health and Human Services

In this workshop, participants will learn about the development of a suicide prevention curriculum designed by FEGS consumers, peer specialists and staff. KeepSAFE is a promising best practice group intervention that de-stigmatizes talking about thoughts of suicide, and assists consumers in identifying supports to help keep them safe.

• Exploring Psychiatric Advance Directives in New York State  
  Emily Grossman, MA, CPRP, Training and Technical Assistance Facilitator, NYAPRS  
  Colleen Sheehan, BS, CPRP, WRAP Facilitator, Training and Technical Assistance Facilitator, NYAPRS

In this workshop, participants will investigate the use of psychiatric and mental health Advance Directives in New York State. Advance Directives are powerful in supporting our rights and making sure our wishes are met when we are not able to speak for ourselves. Participants will understand the history, laws and regulations that establish the use of Advance Directives in a psychiatric context.

• Staying Out of Harm’s Way: Negotiating Personal Challenges and Stressors While Working Within a Harm Reduction Model  
  Jessica Nagel, Harm Reduction Coordinator  
  Hiawatha Collins, Harm Reduction Specialist  
  Organization: Community Access, Inc.

This workshop will present an overview of the harm reduction philosophy and approach to service provision, and will describe personal challenges and stressors that peer specialists may experience while engaging with individuals on their unique paths to recovery.

• Center for Practice Innovations (CPI) Brings Helpful Resources Directly to Consumers and Families  
  Lisa Dixon, MD, MPH, Director  
  Nancy Coveil, PhD, Associate Director of Implementation Support Systems  
  Helle Thoning, PhD, MS, LCSW, Research Scientist and Director of ACT Institute  
  Liza Watkins, LMSW, Associate Director of OnTrackNY  
  Paul Margolies, PhD, Associate Director of Practice Innovation and Implementation  
  Organization: The Center for Practice Innovations at Columbia Psychiatry, New York State Psychiatric Institute

This workshop focuses on The Center for Practice Innovations’ (CPI) commitment to develop and bring helpful resources directly to consumers and families. In addition, CPI offers useful tools, such as the newly developed Supported Employment Resource Book, which is designed to help consumers choose, get and keep competitive jobs.

• Parachute NYC: Creating a Soft Landing for People in Emotional Crisis through Peer/Non-Peer Workforce Integration and Innovative Models of Care  
  Jonathan Edwards, LMSW, Training Specialist, Parachute NYC, DOHMH  
  Oscar Dimant, Respite Worker, Parachute Brooklyn, SUS  
  Nancy Lewis, Respite Worker, Parachute Brooklyn, SUS  
  Joseline Tulier, Respite Worker, Parachute Brooklyn, SUS  
  Ondina Miller, Respite Worker, Parachute Brooklyn, SUS

Parachute NYC offers a “soft landing” to help people in psychiatric crisis, and focuses on overall wellness, recovery and hope. At its core, the project attempts to change the standard practice model by diverting people from ERs and inpatient treatment. Workshop participants will gain an increased familiarity with non-traditional approaches to care, learn about culture change as it pertains to workforce integration of peer and non-peer staff; and the value of peer staff in working with people in crisis.
Hearing Voices - Reclaim Your Life
Melissa McLean, Program Trainer
Lois Miller, LCSW, CPRP, Group Program Coordinator
Organization: Collaborative Support Programs of NJ
Workshop participants will increase their understanding of hearing voices, tactile sensation, and other unusual experiences. Presenters will review and discuss the connection between hearing voices and traumatic life experiences. Learn coping strategies for dealing with voices. Presenter will explain the meaning of hearing voices, and the history and cultural differences surrounding the experiences. They will present and discuss research studies related to hearing voices.

Advice: More Fun to Give than to Receive A Brush-Up on Peer Values
Sarah Brown, Training Specialist, Howie the Harp Peer Advocacy and Training Center, Community Access, Inc.
We are all recovering advice givers. It is easier sometimes to tell people what they should do, rather than to sit with them shoulder to shoulder while they find their own answers. Even when we know we shouldn’t give advice, sometimes we still do. This workshop will explore alternatives to advice giving and will remind participants of some of the core peer support practices and values, such as strength-based feedback, role modeling, using recovery language, leveling the playing field and unconditional high regard.

Roundtables
Healthcare’s Future: Integration
Moderator: Sara Goodman, CPRP, Director of Training & Education, Baltic Street AEH, Inc.
Yasmine Kamel, Director, Community Links, Baltic Street AEH, Inc.
Pamela Parker, Peer Specialist, MyPSYCKES
Mark Bansfield, Quit Smoking Counselor and Community Outreach Specialist, NYC DOHMH, Bureau of Chronic Disease and Tobacco Control
People with mental and substance use disorders may die decades earlier than the average person, mostly from untreated and preventable chronic illnesses like hypertension, diabetes, obesity, and cardiovascular disease that are aggravated by poor health habits such as inadequate physical activity, poor nutrition, smoking, and substance use. Barriers to primary care, coupled with challenges in navigating complex healthcare systems, have been a major obstacle to care.

Our panel has experience and expertise in explaining the benefits and necessity of integrated care and some of the things we can do on our own to enhance our whole health and wellness.

Building A Grassroots Demand for Trauma-Informed Approaches
Moderators: Cathy Cave and Darby Penney, Mental Health Empowerment Project (MHEP)
While most people receiving mental health services are trauma survivors, trauma-informed services are not widely available in public sector programs. Based on the work of MHEP’s three-year SAMHSA grant, “Building Trauma-Informed Communities,” this roundtable will be a structured dialogue in which we will share our community’s knowledge about this subject and plan for action. We will explore how people receiving services and peer support staff can work together to help build a grassroots demand for trauma-informed services. We can do this by educating ourselves, provider organizations, and policymakers about trauma and its impact, and the necessity of trauma-informed approaches for healing and growth. We will discuss advocacy strategies, educational opportunities, and the power of sharing our personal narratives to promote social change.

LGBTQ Roundtable: Supporting Each Other, Building Peer Allies
Moderator - J.R. Cehonski, Coordinator of Education and Training at Howie the Harp Peer Advocacy and Training Center, Community Access, Inc.
Bert Coffman, Zappalorti Society, NYC LGBT Community Services Center
Moneer Zarou, Executive Director, Advocacy Consultation Services
Kristina Hebner-Akbar, Peer Advocate, Baltic Street AEH, Inc.
Being a member of the LGBTQ Community and a Working Peer in Human Services brings many unique opportunities to make connections, get support and help others. There are also many pitfalls, risks and more work to be done in order to build true peer support for our LGBTQ family in Mental Health settings. Come talk about how far we’ve come and what steps we still need to take for our continued progress.

Peer Certification Institute Peer Services in Behavioral Health Care Reform
Tony Trahan, Advocacy Specialist II, New York State Office of Mental Health
This session will focus on changes in peer services under New York State’s Medicaid Reform. Participants will learn about the certification process for Peer Specialists working in the mental health system. Participants will learn about opportunities for peers to enhance their professional skills and how peers services will be funded in a managed care environment.
Lunch 12:30 PM-1:15 PM

Afternoon Workshops cont’d

• Supported Education: Learning to Build Your Future
  Marie Sabatino, MSW, Senior Consultant and Trainer
  Gary Scannevin, Jr., M.P.S., CPRP, Individual Placement and Support Trainer/ Consultant
  Ryan A. Trekell, M.S., IPS Specialist
  Organization: Center for Practice Innovations, Division of Mental Health Services and Policy Research at Columbia Psychiatry

  This workshop is designed for mental health providers interested in learning about an evidence-based practice: supported education and the Individual Placement and Support (IPS) Model. Participants will review research on supported education programs, as well as hear real-life examples from an IPS Specialist about strategies for promoting educational opportunities. Staff will learn how to support people in recovery with gaining access to educational programs that will help them to develop satisfying work experiences. Discover how educational opportunities can spark recovery and inspire people to build a hopeful future. Providers who are helping individuals to achieve their educational and career goals are especially encouraged to attend.

• Peers and Parenting
  George Badillo, Consultant
  Kelly Lane, Project Coordinator, Certified Peer Support Specialist, National Liaison for Consumer Organization Networking Technical Assistance (CONTAC) of West Virginia Mental Health Consumers Association
  Tracy Puglisi, Wellness and Recovery Educator, Mental Health Association, Suffolk County

  Workshop presenters will share their challenges and successes in reuniting with their children. They will discuss various tactics used by family court systems in keeping children and parents apart. Workshop participants will learn dos and don’ts for people involved in custody battles, gain an increased knowledge of the family court system, and leave the workshop with hope.

• Emotional CPR: Promoting Individual and Community Wellness
  Daniel B. Fisher, MD, PhD, Executive Director, National Empowerment Center

  eCPR is a trauma informed approach assisting people to build their healing and recovery. eCPR can be learned by any member of the community to help others in the community heal from trauma and build healthy communities. In this manner, eCPR promotes individual and community wellness. The workshop will include role-plays demonstrating the practice of eCPR.

Workshops Session II
2:30 PM-3:45 PM

Supervising Peer Specialists in Direct Service Recovery Environments
Rodney Waldron, Peer Specialist
Guillermo Pecou, Peer Specialist
James Elie, Peer Specialist
Organization: OMH Manhattan Psychiatric Center

  This workshop will focus on identifying and contextualizing issues that can impact peer specialists’ development. Information presented will include a suggested format for supervisory sessions geared to familiarizing peer support specialists with a broad view of the healthcare work environment, that will inform peers on both environment of care as well as career development arenas.

Elizabeth Breier, Regional Advocacy Specialist, Office of Consumer Affairs, NYS OMH Office of Consumer Affairs, Long Island Field Office
Barbara Tedesco, Director, Consumer Link
Jeffrey McQueen, MBA, CASAC, Assistant Director, Consumer Link and Program Coordinator, Vet2Vet Program

  In today’s mental health system, peer support has become an integral part of an individual’s path to recovery. Peers are being hired in various roles in greater numbers than ever before, and yet many peers are struggling to handle the basic requirements of a job. This creates challenges for the worker, the supervisor and the agency. This workshop will discuss the challenges faced by all individuals involved in the employment of peers and present action steps toward creating standards, accountability skills and responsibilities at each level.

Engaging in Care - Peers Lead the Way
Gita Enders, MA, CPRP, Assistant Director, Consumer Affairs Coordinator, New York City Health and Hospitals Corporation

  This workshop will address how NYC Health and Hospitals Corporation is making efforts to better engage people in care, especially as they transition from inpatient services to the community. Workshop participants will learn about the challenges and successes in developing peer-led services in acute and ambulatory settings. Participants will hear from peer counselors about their experiences in helping people stay focused on their wellness goals, and on how to stay healthy after leaving the hospital.
Dialogue to Recovery: Opening New Lines of Communication
Afternoon Workshops

- **Self-Sufficiency Through Entrepreneurship and Work Incentive Utilization**
  
  **Jim Rye**, Executive Director  
  **Dwayne Mayes**, Director, Technical Assistance  
  **Organization**: The Empowerment Center, Inc.

  This workshop will focus on entrepreneurship as a viable way to achieve economic self-sufficiency. By discovering and pursuing personal business development one can realize financial independence and reinforce recovery skills outside of traditional mental health treatment models.

- **Education Pays! Academic Credit as a Springboard to Peer Career Development**
  
  **Jessica Wolf**, Ph.D., Principal, Decision Solutions  
  **Eric Grant**, LCSW, Greater Bridgeport Community Mental Health Center

  Earnings and career advancement are directly connected to academic credentials. This workshop will describe a community college mental health certificate demonstration program that successfully prepared students from diverse cultural backgrounds with lived experience of behavioral health conditions for entry level positions. Workshop presenters will speak from experience about the impact academic credentials can have on peers and their careers.

- **The Changing Landscape of Health Care Reform: Understanding the Impact In Our Community**
  
  **Gary Weiskopf**, Project Director, Mental Health Financial Restructuring Project, New York State Office of Mental Health  
  **Briana Gilmore**, Director of Public Policy and Advocacy, New York Association of Psychiatric Rehabilitation Services  
  **Yoshi Pinnaduwa**, Director, Policy and Planning, Bureau of Mental Health, NYC Department of Health and Mental Hygiene

  New York State is undergoing a behavioral health transformation! The advent of managed care will transform the service delivery system creating unprecedented opportunities to potentially improve consumer outcomes and service quality. This workshop will explore the opportunities and challenges for peers in this new environment while also discussing key components of the Medicaid managed care such as Health Homes and HARPs.

- **Trauma Informed Strategies in Peer Delivered Employment Services**
  
  **Anne Tallegrand**, Peer Employment Specialist  
  **Lyle Schmerz**, MA, Peer Employment Specialist  
  **Neil Harbus**, LCSW, CPRP, Director of Supported Housing and the Peer Wellness Project  
  **Organization**: Pathways to Housing

  At Pathways to Housing with over 70% of our clients reporting serious trauma related to long-term homelessness, long stays in psychiatric facilities and incarceration in jails and prisons, competitive employment was not a goal for many. This workshop will describe the redesign of a supported employment program into a trauma informed model. In this workshop, we will share the practices and materials we have developed that have led to improved outcomes.

- **The Intersection of SSI, SSD and Employment: What Peers Need to Know**
  
  **Timothy Deal**, Paralegal, MFY Legal Services, Inc.  
  **Chloe Holzman**, Esq.

  Employment is often a critical part of recovery for both Peer Specialists and the people they serve. Many people in the community are afraid to go back to work because they fear losing their SSI, SSD, Medicaid or Medicare benefits. This workshop will assure attendees that people can continue to receive these benefits while working. Using real-world examples, the presenters will also explain how these benefits are affected by employment.

- **Culturally Competent Person-Centered Care: A Look At the Organizational and Individual Levels**
  
  **Carole Siegel**, PhD, Director, Nathan Kline Institute Center of Excellence in Culturally Competent Mental Health  
  **Lenora Reid-Rose**, MBA, Co-Director, Nathan Kline Institute Center of Excellence in Culturally Competent Mental Health  
  **Luis Lopez**, MS, Implementation Specialist, Center for Practice Innovations at Columbia Psychiatry NYSPI  
  **Theresa Hall**, Peer Specialist, New York Association of Psychiatric Rehabilitation Services, NYAPRS

  This panel will discuss the challenges of using culture to improve client outcomes and explore how innovative tools such as Cultural Activation Prompts (CAP’s) can be used to amplify the voice of consumers in care decisions. Panelists will discuss the many barriers at the organization and programmatic level that can hinder efforts to provide person-centered culturally competent care. Participants will also have an opportunity to practice using CAP’s in a small group setting.

- **Peer Specialist Certification Institute: Peer Services in Behavioral Health Care Reform**
  
  **Tony Trahan**, Advocacy Specialist II, New York State Office of Mental Health

  This session will focus on changes in peer services under New York State’s Medicaid Reform. Participants will learn about the certification process for Peer Specialists working in the mental health system. Participants will learn about opportunities for peers to enhance their professional skills and how peers services will be funded in a managed care environment.

- **4:00-5:00 PM**  
  - Wrap-Up and Reception - Room 405/406
Conference Registration

How to
To register for this FREE full day conference, you may register online, by mail or fax.

• Register online at: www.coalitionny.org/the_center
• Register by mail to:
  The New York State Office of Mental Health
  Attn: Curletta McClanahan-Michael
  330 Fifth Avenue, 9th fl., New York, NY 10001
• Register by fax: 212-330-6359
• Information: 212-330-6352
  or e-mail: nypeer@omh.ny.gov

Location
This conference will be held at New York University
Kimmel Center, 60 Washington Square South,
New York, NY 10012

Confirmation
To confirm your registration for the conference, a registration acceptance will be emailed to you whether you registered online or by fax. You must bring your printed confirmation the day of the conference.

Cancellation
To cancel, so others may attend, please e-mail: nypeer@omh.ny.gov We will maintain a waiting list.

Accommodations
The Kimmel Center is wheelchair accessible.

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Registration Form
(PLEASE PRINT: Register online, mail or fax completed registration form to the address listed above.)

Name: ____________________________

Title: ____________________________ Organization: ____________________________

Phone-Work: ( ) FAX: ( ) E-Mail: ____________________________

Mailing Address: ____________________________

City: ____________________________ State: ____________________________ Zip: ____________________________

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Lunch
Lunch is provided at no cost to all participants.

Transportation
By Subway

• Take the Lexington Avenue subway (No. 6 train) to Astor Place Station. Go west on Astor Place to Broadway. Walk south on Broadway to Waverly Place. Walk westward on Waverly Place until you reach Washington Square.

• Take the Broadway subway (N, or R train) to Eighth Street Station. At Broadway walk south to Waverly Place. Walk westward on Waverly Place until you reach Washington Square.

• Take the Sixth Avenue subway to West Fourth Street-Washington Square Station (A, C, E, B, D, F, or M train). Walk east on West Fourth Street until you reach Washington Square.

• Take the Seventh Avenue subway #1 to Christopher Street-Sheridan Square Station. Walk east on Christopher Street to West Fourth Street. Continue east to Washington Square.

Accommodations
The Kimmel Center is wheelchair accessible.

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Mail Registration or Fax:
New York State Office of Mental Health
Attn: Curletta McClanahan-Michael, 9th Fl.
330 Fifth Avenue, New York, NY 10001
Online: www.coalitionny.org/the_center
TEL. 212-330-6352  FAX: 212-330-6359

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