



Program Manager for Recruitment and Outreach

Contact Information

General Inquiries

Phone: 1-877-743-8237 or 703-448-6155

Fax: 703-442-9015

Email: tickettowork@cessi.net

National EN Specialist: Mental Health, UCP, Easter Seals

David Jones, djones@cessi.net, 703-448-6155 x201

Region 9: AZ, CA, HI, NV, Guam, American Samoa, Saipan

Region 10: AK, ID, OR, WA

Ticket to Work PMRO Management

Derek Shields, dshields@axiom-rm.com

Nicole Harrison, nharrison@cessi.net

Ticket to Work Specialists

Tom Gloss, tom.gloss@ssa.gov

Sallie Rhodes, sallie.rhodes@ssa.gov

Ticket to Work Presentation Requests

Gwen Williams, gwilliams@axiom-rm.com

Ticket to Work Communication Requests

Arielle Dorros, adorros@axiom-rm.com

Employment Network or Beneficiary Outreach Account Managers

Please contact the appropriate regional / vertical Account Manager listed below.

Joel Middleton, jmiddleton@cessi.net, 703-448-6155 x223

Region 1 CT, MA, ME, NH, RI, VT

Region 2: NJ, NY, VI, PR

National EN Specialist: State Vocational Rehabilitation Agencies and Partnership Plus

Beneficiary Specialist: Native Americans



Emily Malsch, emalsch@cessi.net, 703-448-6155 x203

Employment Network Outreach Team Leader

Region 3: DE, DC, MD, PA, VA, WV

National EN Specialist: One-Stops

Leslie Barrett, lbarrett@cessi.net, 703-448-6155 x228

Region 4: AL, FL, GA, KY, MS, NC, SC, TN

National EN Specialist: Higher Education and Youth Transition Services

Beneficiary Specialist: Hispanic Community and Youth Outreach

Todd Betteker, tbetteker@cessi.net, 703-448-6155 x226

Region 5: IL, IN, MI, MN, OH, WI

Beneficiary Specialist: Disabled Veterans

Isaac Huff, ihuff@cessi.net, 703-448-6155 x234

Region 6: AR, LA, NM, OK, TX

National EN Specialist: Faith and Community-Based Organizations, Goodwill

Beneficiary Specialist: Individuals with Visual Impairments

Susan Samuels, ssamuels@cessi.net, 703-448-6155 x235

Region 7: IA, NE, KS, MO

Region 8: CO, MT, ND, SD, UT, WY

National EN Specialist: Employers and Employment Agencies

Billy Wright, bwright@cessi.net, 703-448-6155 x244

Beneficiary Outreach Team Leader

Beneficiary Specialist: Disabled Veterans

Kelly Kenealy, kelly.kenealy@ssa.gov, 410-965-3940

Beneficiary Specialist: Women with Disabilities